



Open position: Technical Support Engineer

Company

AESA Cortailod is an international high-tech SME located in Switzerland, canton of Neuchatel, with offices in Germany and China. We develop and produce automatic test equipment (ATE) and solutions for the electrical cable industry, addressing multiple market segments, including telecom, energy, automotive, etc. Established more than 40 years ago, we pride ourselves on constant innovation and high quality-performance services to customers worldwide.

To further strengthen our After-Sales department, we are looking for a dynamic and motivated **Technical Support Engineer** to provide technical support to our customers.

Responsibilities / Duties

- Provide HW and SW technical support, advice, and assistance to AESA customers
- Perform commissioning of test equipment at manufacturing plants
- Take ownership of customer issues and handle problems through resolution
- Participate in the assembly, configuration, and test of the equipment
- Analysis and SW/HW debug of electronic systems (analogic and digital)
- Write technical documentation for the customers and application notes

This position will require international travels to customer manufacturing plants.

Qualifications / Skills

Languages: English: very good spoken and written
French: a plus

Education: Technical degree in Electronics or Electrical Engineering.

Experiences:

- Knowledge of electronics systems, including HW and SW aspects
- Basic knowledge of SW programming languages (C Sharp, Python, ...)
- Experience in Quality processes is a plus
- Knowledge of metrology is a plus

Others:

- Independent, resourceful, and flexible
- Inquisitive and curious with strong problem solving skills
- Rigorous, proactive, and well-organized
- Good communicator and ability to work in a team

Conditions

Permanent contract with attractive conditions

Starting date: as early as possible.

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