



TELL US ABOUT YOUR EXPERIENCE WITH OUR SERVICES

In order to enhance our service and your further satisfaction, we would be grateful if you could take 5min to fill in the survey.

Table with 4 columns: Customer name, Location, Related device name/type, S/N, and Comments.

The survey below is related to the mentioned above device only.

1. Please rate the overall satisfaction with AESA service:

Table with 4 columns: Very good, Good, Bad, Very Bad, and Comments.

2. What criteria(s) were most important for your decision in question #1 above?

Table with 3 columns: Question, Smiley face, Frowny face.

3. How good/bad was the communication exchange with service Team?

Table with 4 columns: Very good, Good, Bad, Very Bad, and Comments.

4. How fast/slow were answers coming from service Team?

Table with 4 columns: Very Fast, Fast, Slow, Very Slow, and Comments.

5. If applicable, how was the technical level of answers?

Table with 4 columns: Not Applicable, High, normal, Low, and Comments.

Thank you for your time, this is important for us.

